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IMPORTANT OWNER INFORMATION

Record the model number, serial number, voltage, and purchase date of the unit in the spaces below (specification label located on the bottom of the unit). Please have this information available when calling Hatco for service assistance.

Model No. ______Serial No.

Voltage

Date of Purchase

Register your unit!

Completing online warranty registration will prevent delay in obtaining warranty coverage. Access the Hatco website at **www.hatcocorp.com**, select the *Parts & Service* pull-down menu, and click on "Warranty Registration".

Business Hours:	8:00 AM to 5:00 PM Central Standard Time (C.S.T.)
	(Summer Hours: June to September – 8:00 AM to 5:00 PM C.S.T. Monday through Thursday 8:00 AM to 2:30 PM C.S.T. Friday)
Telephone:	(800) 558-0607; (414) 671-6350
E-mail:	partsandservice@hatcocorp.com
_	

Fax:

(800) 690-2966 (Parts and Service) (414) 671-3976 (International)



24 Hour 7 Day Parts and Service Assistance available in the United States and Canada by calling (800) 558-0607.

Additional information can be found by visiting our web site at **www.hatcocorp.com**.

INTRODUCTION

The Hatco Pop-Up Toaster is perfect for self-serve buffet areas, lighter volume restaurants, diners, and cafes. The unit evenly toasts a variety of bread products including bagels, texas toast, waffles, and english muffins. The Pop-Up Toaster makes a great addition to your conveyor toaster for those non-peak periods when an occasional order of toast is needed.

The Pop-Up Toaster features a durable stainless steel housing, four self-centering extra-wide slots, individual toasting controls, a removable crumb tray for easy cleaning, and a 6' (1829 mm) cord with plug.

The Hatco Pop-Up Toaster is a product of extensive research and field testing. The materials used were selected for maximum durability, attractive appearance, and optimum performance. Every unit is inspected and tested thoroughly prior to shipment. This manual provides the installation, safety, and operating instructions for the Hatco Pop-Up Toaster. Hatco recommends all installation, operating, and safety instructions appearing in this manual be read prior to installation or operation of the unit.

Safety information that appears in this manual is identified by the following signal word panels:



WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



NOTICE is used to address practices not related to personal injury.



Read the following important safety information before using this equipment to avoid serious injury or death and to avoid damage to equipment or property.

ELECTRIC SHOCK HAZARD:

- Plug unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. If the plug and receptacle do not match, contact a qualified electrician to determine and install the proper voltage and size electrical receptacle.
- Unplug power cord and allow unit to cool before performing maintenance, cleaning, or attempting to clear a jam.
- DO NOT submerge or saturate with water. Unit is not waterproof. Do not operate if unit has been submerged or saturated with water.
- Unit is not weatherproof. Locate unit indoors where the ambient air temperature is a minimum of 70°F (21°C).
- Do not pull unit by power cord.
- Discontinue use if power cord is frayed or worn.
- Do not attempt to repair or replace a damaged power cord. The cord must be replaced by Hatco, an Authorized Hatco Service Agent, or a person with similar qualifications.
- Do not steam clean or use excessive water on the unit.
- This unit is not "jet-proof" construction. Do not use jetclean spray to clean this unit.
- NEVER insert a knife, fork, or similar object into toasting chamber.
- Do not pick up the toaster by inserting fingers into the toaster slots and grasping the heating elements.
- Do not clean unit when it is energized or hot.
- · Do not allow liquids to spill into unit.

FIRE HAZARD:

- Locate unit a minimum of 1" (25 mm) from combustible walls and materials. If safe distances are not maintained, combustion or discoloration could occur.
- Do not place anything on top of toaster. Do not place toaster near or underneath curtains or other combustible materials. Items near or on top of toaster could catch fire causing injury and/or damage to the toaster.

EXPLOSION HAZARD: Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.



In case of fire, disconnect toaster from power source immediately. This allows the unit to cool, making it easier and safer to put out the fire.

Make sure all operators have been instructed on the safe and proper use of the unit.

This unit is not intended for use by children or persons with reduced physical, sensory, or mental capabilities. Ensure proper supervision of children and keep them away from the unit.

This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.

This unit has no "user-serviceable" parts. If service is required on this unit, contact an Authorized Hatco Service Agent or contact the Hatco Service Department at 414-671-6350; fax 414-671-3976.



BURN HAZARD:

- Some exterior surfaces on unit will get hot. Use caution when touching these areas.
- Do not remove crumb tray for cleaning until toaster is cool.

Locate unit at the proper counter height in an area that is convenient for use. The location should be level to prevent the unit or its contents from falling accidentally and strong enough to support the weight of the unit and contents.

Always operate toaster with crumb tray installed.

The toasting of coated or buttered products such as garlic bread, cheese sandwiches, and sweet rolls is NOT recommended. Residue will reduce toaster performance and could ignite inside the toaster. Using the toaster with the food products listed above will void the unit warranty.

NOTICE

Do not lay unit on the side with the control panel or damage to the unit could occur.

Use non-abrasive cleaners only. Abrasive cleaners could scratch the finish of the unit, marring its appearance and making it susceptible to soil accumulation.

This unit is intended for commercial use only — NOT for household use.



MODEL DESCRIPTION

Model TPT-120

The Hatco Pop-Up Toaster is perfect for buffet areas and lighter volume restaurants. The TPT series toasters have four self-centering, extra wide slots with individual progressive toasting controls. The durable stainless steel housing contains a removable crumb tray for easy cleaning.

This unit comes equipped with cord wrap clips on the bottom of the toaster to minimize clutter on the counter.

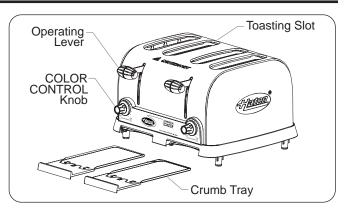


Figure 1. Model TPT-120

SPECIFICATIONS

Plug Configurations

Units are supplied from the factory with an electrical cord and plug installed. Plugs are supplied according to the applications.

A WARNING

Electric Shock Hazard: Plug unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. If the plug and receptacle do not match, contact a qualified electrician to determine and install the proper voltage and size electrical receptacle.

NOTE: Specification label located on bottom of unit. See label for serial number and verification of unit electrical information.



Figure 2. Plug Configurations

NOTE: Receptacle not supplied by Hatco.

Electrical Rating Chart

Model	Voltage	Watts	Amps	Plug Configuration	Shipping Weight
TPT-120	120	1800	15.0	NEMA 5-15P	10 lbs. (5 kg)
	120*	1440	12.0	NEMA 5-15P	10 lbs. (5 kg)

* Electrical Ratings for Canadian model

Dimensions

Model	Width	Depth	Height	Footprint	Footprint
	(A)	(B)	(C)	Width (D)	Depth (E)
TPT-120	13-1/2″	12-3/4″	8-1/8″	12-1/8″	8-1/4″
	(342 mm)	(322 mm)	(207 mm)	(308 mm)	(209 mm)
TPT-120 Slot Openings = 1-1/2" W x 5-1/4" D (38 x 133 mm)					

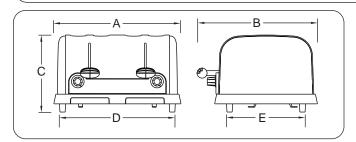


Figure 3. Dimensions



General

The Pop-Up Toaster is shipped with all components preassembled. Care should be taken when unpacking the shipping carton to avoid damage to the unit and the components enclosed.

ELECTRIC SHOCK HAZARD: Unit is not weatherproof. Locate the unit indoors where the ambient air temperature is a minimum of 70°F (21°C).

EXPLOSION HAZARD: Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.

FIRE HAZARD:

- Locate unit a minimum of 1" (25 mm) from combustible walls and materials. If safe distances are not maintained, combustion or discoloration could occur.
- Do not place anything on top of toaster. Do not place toaster near or underneath curtains or other combustible materials. Items near or on top of the toaster could catch fire causing injury and/or damage to the toaster.
- NOTE: The TPT-120 Toaster draws 15 amps and requires its own circuit.

General

The Pop-Up Toaster is designed for ease of operation. Perform the following procedure to operate the toaster.



Read all safety messages in the IMPORTANT SAFETY INFORMATION section before operating this equipment.

- 1. Plug the unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. See the SPECIFICATIONS section for details.
- NOTE: The TPT-120 is equipped with cord wrap clips on the bottom of the toaster to minimize clutter. Place excess cord around cord wrap clips.

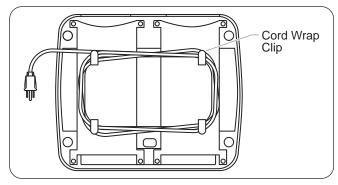


Figure 4. TPT-120 Cord Wrap Clips

 Set the COLOR CONTROL knob(s) to the desired toast darkness setting. The "1" setting on the COLOR CONTROL knobs represents the lightest toast setting and the "7" setting represents the darkest.



3. Place bread product in toasting slot(s).

- 1. Remove the unit from the carton.
- 2. Remove the information packet.
- NOTE: To prevent delay in obtaining warranty coverage, complete online warranty registration. See the IMPORTANT OWNER INFORMATION section for details.
- 3. Remove tape and protective packaging from all surfaces of the unit.
- 4. Place the unit in the desired location.
 - Locate the unit in an area where the ambient air temperature is constant and a minimum of 70°F (21°C). Avoid areas that may be subject to active air movements or currents (i.e., near exhaust fans/hoods and air conditioning ducts).
 - Make sure the unit is at the proper counter height in an area convenient for use.
 - Make sure the countertop is level and strong enough to support the weight of the unit and food product.
 - Make sure all the feet on the bottom of the unit are positioned securely on the countertop.

OPERATION

- 4. Push down on the operating lever(s) to lower product into the toaster.
 - As soon as the operating lever is pushed down, the heating elements inside the toaster energize and begin heating.



BURN HAZARD: Some exterior surfaces on the unit will get hot. Use caution when touching these areas.

- When the toasting cycle is complete, the timer bell rings, the heating elements shut off, and the operating lever(s) rises automatically.
- NOTE: The operating lever(s) can be lifted manually during toasting for product removal.



ELECTRIC SHOCK HAZARD:

- Unplug power cord and allow unit to cool before performing maintenance, cleaning, or attempting to clear a jam.
- NEVER insert a knife, fork, or similar object into toasting chamber.
- 5. Remove and empty the crumb tray periodically in between toasting cycles.



Always operate toaster with crumb tray installed.

The toasting of coated or buttered products such as garlic bread, cheese sandwiches, and sweet rolls is NOT recommended. Residue will reduce toaster performance and could ignite inside the toaster. Using the toaster with the food products listed above will void the unit warranty.



MAINTENANCE

General

The Pop-Up Toaster is designed for maximum durability and performance with minimum maintenance.



ELECTRIC SHOCK HAZARD:

- Turn power switch OFF, unplug the power cord, and allow unit to cool before performing any maintenance or cleaning.
- DO NOT submerge or saturate with water. Unit is not waterproof. Do not operate if unit has been submerged or saturated with water.
- · Do not steam clean or use excessive water on unit.
- This unit is not "jet-proof" construction. Do not use jetclean spray to clean this unit.
- Do not clean unit when it is energized or hot.

This unit has no "user-serviceable" parts. If service is required on this unit, contact an Authorized Hatco Service Agent or contact the Hatco Service Department at 414-671-6350; fax 414-671-3976.

TROUBLESHOOTING GUIDE

This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.

Cleaning

To preserve the finish of the toaster, it is recommended that the metal surfaces be wiped daily with a damp cloth.



Submerging or saturating unit with water will damage the unit and void unit warranty.

1. Remove and empty the crumb tray.



Do not remove the crumb tray for cleaning until toaster is cool.

- 2. Wash the crumb tray with warm water and a mild detergent. Rinse with water.
- 3. Allow the crumb tray to air dry or hand dry with a soft cloth before placing back into the toaster.
- 4. Wipe the exterior surface of the toaster with a damp cloth. *NOTICE*: Use non-abrasive cleaners only.

ELECTRIC SHOCK HAZARD: Turn the power switch OFF, unplug the power cord, and allow the unit to cool before performing any maintenance or cleaning.

Symptom	Probable Cause	Corrective Action	
Toast too light.	COLOR CONTROL knob set on a light setting.	Turn COLOR CONTROL knob to a darker setting.	
	Supply voltage to unit is low.	Verify the supply voltage to the toaster matches the unit specifications.	
Toast too dark.	COLOR CONTROL knob set on a dark setting.	Turn COLOR CONTROL knob to a lighter setting.	
	Supply voltage to unit is high.	Verify the supply voltage to the toaster matches the unit specifications.	
Unit takes too long to toast.	The first few batches can take longer because the toaster needs time to heat up when initially turned on.		
	Supply voltage to unit is low.	Verify the supply voltage to the toaster matches the unit specifications.	
Unit toasts on one side only.	Heating element defective.	Visually check the heating element inside the toaster with the operation lever engaged. With the lever pushed down, the heating element should glow red. If the element does not glow, Contact Authorized Service Agent or Hatco for assistance.	
Heating element does not come on at all when the operating lever is pushed down.	The switch may be broken.	Contact Authorized Service Agent or Hatco for assistance.	
The operating lever does not latch.	Latch mechanism is broken.	Contact Authorized Service Agent or Hatco for assistance.	
Toaster trips the circuit breaker or GFCI.	Circuit breaker is not sized properly for the toaster.	Check circuit breaker for proper sizing.	
	Wiring fault inside toaster.	Contact Authorized Service Agent or Hatco for assistance.	

LIMITED WARRANTY

1. PRODUCT WARRANTY

Hatco warrants the products that it manufactures (the "Products") to be free from defects in materials and workmanship, under normal use and service, for a period of one (1) year from the date of purchase when installed and maintained in accordance with Hatco's written instructions or 18 months from the date of shipment from Hatco. Buyer must establish the Product's purchase date by returning Hatco's Warranty Registration Card or by other means satisfactory to Hatco in its sole discretion.

Hatco warrants the following Product components to be free from defects in materials and workmanship from the date of purchase (subject to the foregoing conditions) for the period(s) of time and on the conditions listed below:

- a) One (1) Year Parts and Labor PLUS One

 (1) Additional Year Parts-Only Warranty:
 Conveyor Toaster Elements (metal sheathed)
 Drawer Warmer Elements (metal sheathed)
 Drawer Warmer Drawer Rollers and Slides
 Food Warmer Elements (metal sheathed)
 Display Warmer Elements (metal sheathed air heating)
 Holding Cabinet Elements (metal sheathed air heating)
 Built-In Heated Well Elements HWB and HWBI Series (metal sheathed)
- b) One (1) Year Parts and Labor PLUS Four
 (4) Years Parts-Only Warranty on pro-rated terms that Hatco will explain at Buyer's request: 3CS and FR Tanks
- c) One (1) Year Parts and Labor PLUS Nine
 (9) Years Parts-Only Warranty on: Electric Booster Heater Tanks Gas Booster Heater Tanks
- d) Ninety (90) Day Parts-Only Warranty: Replacement Parts

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT. Without limiting the generality of the foregoing, SUCH WARRANTIES DO NOT COVER: Coated incandescent light bulbs, fluorescent lights, heat lamp bulbs, coated halogen light bulbs, halogen heat lamp bulbs, glass components, and fuses; Product failure in booster tank, fin tube heat exchanger, or other water heating equipment caused by liming, sediment buildup, chemical attack, or freezing; or Product misuse, tampering or misapplication, improper installation, or application of improper voltage.

2. LIMITATION OF REMEDIES AND DAMAGES

Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely, at Hatco's option, to repair or replacement using new or refurbished parts or Product by Hatco or a Hatcoauthorized service agency (other than where Buyer is located outside of the United States, Canada, United Kingdom, or Australia, in which case Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely to replacement of part under warranty) with respect to any claim made within the applicable warranty period referred to above. Hatco reserves the right to accept or reject any such claim in whole or in part. In the context of this Limited Warranty, "refurbished" means a part or Product that has been returned to its original specifications by Hatco or a Hatco-authorized service agency. Hatco will not accept the return of any Product without prior written approval from Hatco, and all such approved returns shall be made at Buyer's sole expense. HATCO WILL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS OR LOST PROFITS RESULTING FROM THE USE OF OR INABILITY TO USE THE PRODUCTS OR FROM THE PRODUCTS BEING INCORPORATED IN OR BECOMING A COMPONENT OF ANY OTHER PRODUCT OR GOODS.

United States and Canada

The warranty on Hatco TPT Series toasters is for one year from date of purchase or eighteen months from date of shipping from Hatco, whichever occurs first.

Warranty Problems

If you experience a problem with a TPT toaster <u>during the</u> <u>warranty period</u>, contact the **Hatco Parts and Service Team** at:

Telephone: 1-800-558-0607 or 414-671-6350

Fax: 1-800-690-2966 or414-671-3976

When contacting Hatco for warranty service, please supply the following information:

- · Model of unit
- Serial number (located on the bottom of the unit)
- · Specific problem with the toaster

SERVICE INFORMATION

- Date of purchase
- Name of business
- Shipping address
- · Contact name and phone number

Non-Warranty Problems

If you experience a non-warranty problem that requires assistance, please contact the nearest Authorized Hatco Service Agency.

To locate the nearest Service Agency, log onto our website at **www.hatcocorp.com** and click on Service Agency Locator, or contact the **Hatco Parts and Service Team** by phone.



HATCO AUTHORIZED PARTS DISTRIBUTORS

319-323-1823

NEW YORK

Alpro Service Co.

3Wire Northern

J.B. Brady, Inc.

NORTH CAROLINA

Authorized Appliance Charlotte

Plattsburgh

Svracuse

OHIO

Appliance Installation

Brooklyn

Brooklyn

Buffalo

Acme American Repairs, Inc.

Duffy's Equipment Services, Inc. Buffalo 800-836-1014

Duffy's Equipment Services, Inc. Sauquoit 800-836-1014

Akron/Canton Comm. Svc. Inc. Akron 330-753-6635

ALABAMA

ALADANIA Jones McLeod Appl. Svc. 205-251-0159

ARIZONA

Phoenix

Service Solutions Group 602-234-2443 Phoenix Byassee Equipment Co

. 602-252-0402

CALIFORNIA

Industrial Electric Commercial Parts & Service, Inc. Huntington Beach 714-379-7100 Chapman Appl. Service San Diego 619-298-7106

P & D Appliance Commercial Parts & Service, Inc. 650-635-1900 S. San Francisco

COLORADO

Hawkins Commercial Appliance 303-781-5548 Englewood

FLORIDA

Whaley Foodservice Repair Jacksonville 904-725-7800 3Wire Nass Service Co., Inc. Orlando 407-425-2681 B.G.S.I. Pompano Beach 954-971-0456 Comm. Appliance Service 813-663-0313 Tampa GEORGIA

TWC Services 770-438-9797 Mableton Heritage Service Group 866-388-9837 Norcross Southeastern Rest. Svo 770-446-6177 Norcross HAWAII Burney's Comm. Service, Inc. 808-848-1466 Honolulu

Food Equip Parts & Service 808-847-4871 Honolulu

ILLINOIS

Parts Town 708-865-7278 Lombard Eichenauer Elec. Service 217-429-4229 Decatur Midwest Elec. Appl. Service 630-279-8000 Elmhurst Cone's Repair Service Moline 309-797-5323 INDIANA

317-545-9655

GCS Service Indianapolis

IOWA Electric Motor Service Co Davenport Goodwin Tucker Group

515-262-9308 Des Moines KENTUCKY

Service Solutions Group 859-254-8854 Lexington

Service Solutions Group 502-451-5411 Louisville

LOUISIANA

Chandlers Parts & Service 225-272-6620 Baton Rouge

MARYLAND

Electric Motor Service 410-467-8080 Baltimore GCS Service 301-585-7550 Silver Spring

MASSACHUSETTS

Ace Service Co., Inc. Needham 781-449-4220

MICHIGAN

Bildons Appliance Service 248-478-3320 Detroit Commercial Kitchen Service 517-893-4561 Bay City

Midwest Food Equip. Service 616-261-2000 Grandville

MINNESOTA

GCS Service Plymouth MISSOURI

General Parts

Kansas City 816-421-5400 Commercial Kitchen Services 314-890-0700 St. Louis

Service Kaemmerlen Parts & St. Louis

NEBRASKA

Anderson Electric Omaha

NEVADA

Burney's Commercial Las Végas Hi. Tech Commercial Service N. Las Vegas 702-649-4616 NEW JERSEY Jay Hill Repair Fairfield

973-575-9145 Service Plus Flanders



Electric Repair Co. Reading

RHODE ISLAND Marshall Electric Co.

973-691-6300

401-331-1163 Providence SOUTH CAROLINA

Whaley Foodservice Repair 803-791-4420 W. Columbia

TENNESSEE Camp Electric

Memphis

TEXAS

718-456-6544

718-386-2515

716-884-7425

800-634-5005

315-422-9271

704-377-4501

614-221-0057

216-459-8700

419-385-9121

405-235-2184

405-528-8883

503-624-0890

215-627-5401

215-288-4800

412-809-0244

717-236-9039

610-376-5444

& Service

Service

GCS Service Fort Worth 800-433-1804 Armstrong Repair Service Houston 713-666-7100

Cooking Equipment Specialist 888-866-9276 Mesquite

Refrigerated Specialist, Inc.

888-866-9276 Mesquite

Commercial Kitchen Repair Co. San Antonio 210-735-2811 **UTAH**

La Monica's Rest. Equip. Service Murray 801-263-3221

VIRGINIA Daubers Norfolk

757-855-4097

Daubers Springfield 703-866-3600

WASHINGTON

3Wire Restaurant Appliance Seattle 800-207-3146

WISCONSIN A.S.C., Inc.

Madison

A.S.C., Inc.

Milwaukee

608-246-3160

414-543-6460

CANADA

ALBERTA Key Food Equipment Service Edmonton 780-438-1690

BRITISH COLUMBIA Key Food Equipment Service

Vancouver 604-433-4484 Key Food Equipment Service Victoria 250-920-4888

MANITOBA Air Rite, Inc. Winnipeg

204-895-2300

NEW BRUNSWICK EMR Services, Ltd.

506-855-4228

ONTARIO R.G. Henderson Ltd. Toronto 416-422-5580

Choquette - CKS, Inc. Ottawa

613-739-8458

QUÉBEC

Moncton

Choquette - CKS, Inc. 514-722-2000 Montreal Choquette - CKS, Inc.

418-681-3944 Québec City

UNITED KINGDOM

Marren Group Northants

+44(0)1933 666233

HATCO CORPORATION P.O. Box 340500 Milwaukee, WI 53234-0500 U.S.A (800) 558-0607 (414) 671-6350 Parts and Service Fax (800) 690-2966 International Fax (414) 671-3976 partsandservice@hatcocorp.com www.hatcocorp.com

Register your unit online! See IMPORTANT OWNER INFORMATION

section for details.

901-527-7543